

MEI CUI
Business Analyst

Sunnyvale, CA
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Objective: A position as a senior analyst in a cross-functional role improving complex systems and processes

PROFESSIONAL EXPERIENCE

NETIK FINANCIAL DATA MANAGEMENT, Sunnyvale, CA

Senior Research Analyst, 2007 – present

- led and completed the first in-house cross-functional Six-Sigma project and continued serving the committee
- conducted industry, competitors and Netik analysis and recommended marketing and growing strategy
- Designed data tracking/reporting metrics and conducted complex data analysis
- Performed in-depth ad-hoc global market data research and supported word-wide multi-level applications and users
- streamlined processes and procedures
- completed root cause analysis of problems

COMPUTER HISTORY MUSEUM, Mountain View, CA

Database Administrator/Prospect Researcher, 2006 - 2007

- Designed Financial Progress Reports for the executives
- Redesigned the financial data process flow to improve data accuracy and efficiency
- Planned, analyzed, developed and maintained the core database
- Responsible for daily department operation and coordination
- Expanded prospect database by 38% and researched and identified more than 350 major prospects

ST. ANTHONY MEMORIAL HOSPITAL, Michigan City, IN

Performance Improvement Analyst / Facilitator, 2001 - 2006

- Designed financial/business model reports/dashboard reports for the executives
- Provided key analysis support for the executives
- Designed and implemented the Balance Score Card
- Facilitated and executed Lean Six Sigma projects
- Lab STAT Turn Around Time increased by 20th percentile
- Outpatient registration process flow (decreased wait time by 66%)
- Developed quality training curriculum / program materials and conducted related training
- Designed and conducted consistent internal customer satisfaction survey reports and analysis
- Led the Hospital Quality Council / Medical Staff Quality Council

Claims Specialist, 2000 – 2001

- Researched and resolved insurance claims issues
- Conducted analysis of studies and recommended solutions

DAINAN INTERNATIONAL, INC., Guangzhou, China

Administrator, 1998 - 2000

- Successfully set up the first office in China for a multi-national company

EDUCATION & CERTIFICATION

M.B.A. Management, 2003

Purdue University Calumet

B.S., Economics, 1998

Guangdong University of Business Studies

Certified Lean Six Sigma Black Belt, 2005

Indiana-Purdue University Indianapolis

SPECIAL SKILLS

- Database & tools: SQL, DBA
- Statistics analysis tools: Pivot Table, MiniTab, QiMacros
- Project management tools: Visio, Microsoft Project
- Quality management tools: Lean Six Sigma DMAIC, PDSA
- Fundraising tool: Raiser's Edge
- Data mining tools: Medstat Healthcare Solution (Market Expert & Performance Expert)